



Pieter VanTuyt

# Terms

## **Pricing**

Prices shown are suggested retail list prices, and are subject to change without notice. Prices are FOB Grand Rapids, Michigan USA. Transportation, delivery, insurance, and installation not included in pricing.

## **Order and Payment**

We require a purchase order and 50% deposit for order entry. We will then confirm your order in writing prior to production. Discrepancies in the confirmation must be reported within 5 working days of receipt. Balance is due in full prior to shipment.

## **Changes and Cancellations**

Any order canceled after receipt of confirmation is subject to forfeiture of deposit. Changes will be accommodated where possible, and acknowledged with a modified order confirmation.

## **Dimensions**

Dimensions shown on our web site and in catalogs are rounded to nearest inch. Please contact us for exact information on sizing.

## **Materials**

You should anticipate (with great joy, we hope) variations in our individual pieces. We select our slabs and stones for their distinct beauty and character. These variations in wood grain, color, and figuring (as well as stone veining) are integral to the design of our products, and when combined with our hand-crafted processes, create products with discrete features and details. Finish samples are provided for reference only and should not be used as an exact representation of the completed product.

## **Delivery and Installation**

Furniture will be shipped approximately 8-10 weeks after receipt of purchase order and deposit. Title to all merchandise passes to the purchaser upon delivery to the carrier. We will work with you to arrange the most secure and cost-effective transportation to your site. We will advise you of specific installation requirements, if applicable. We can coordinate installation at additional cost.

## **Transportation**

All freight and associated charges will be paid prior to shipment. Uncrating and installation is the responsibility of the purchaser. We assume no responsibility or liability for site conditions or limitations that prevent final delivery of furniture.

## **Damage and Freight Claims**

The delivering carrier is responsible for any damage incurred in transit. If the furniture arrives damaged, it is the responsibility of the consignee or their agent to report this damage to the carrier immediately and file a freight claim. All packaging and paperwork must be retained for carrier inspections. Returns are prohibited without prior written authorization from Pieter VanTuyl.

## **Warranty**

All Pieter VanTuyl products are warranted against defects in material and craftsmanship for one year from date of delivery. Pieter VanTuyl will repair, or at its option, replace free of charge, the defective merchandise. This warranty does not apply to damage resulting from accident, alteration, negligence, or abuse.

Pieter VanTuyl

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